



Haley Marketing Group's Talent Showcase: Bullhorn REST API Integration Set Up

Still have questions? Please visit our help center at helpme.haleymarketing.com. Here you can search our knowledgebase, view training videos, and submit support tickets for additional assistance.

Setting up the Bullhorn REST API Integration

In order to setup the Haley Marketing Group Talent Showcase with the Bullhorn REST API, you will need to contact your Bullhorn support representative to have them forward the following information to Haley Marketing Group:

- **Bullhorn REST API Key -**
This is a unique key that, paired with a user, allows the Haley Marketing Group Talent Showcase to access the data in your Bullhorn account to pass data back and forth between the Talent Showcase and Bullhorn.
- User Account in Bullhorn setup with these exact specifications -
Username: haley.marketing.yourstaffingcompany
Password: haley123
This user account must remain active and unchanged as long as you use the Haley Marketing Group Talent Showcase with Bullhorn REST API integration. Changing this user will result in the integration process failing.
Note that you should not incur a charge from Bullhorn for this user account.

Please understand that due to current Massachusetts privacy laws, Haley Marketing Group cannot contact Bullhorn to release this information on your behalf.

Requesting a Bullhorn REST API Key and Account

Prerequisite

To submit tickets to Bullhorn you need to be an approved account or support contact for Bullhorn. Please have your main account or support contact (who usually submits ticket to Bullhorn) follow these instructions.

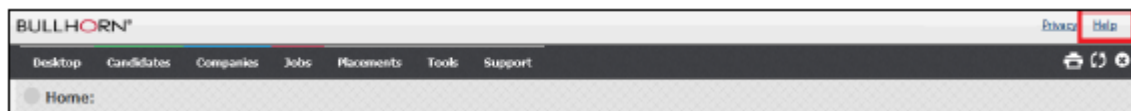
If the account/support contact has difficulties submitting tickets to Bullhorn, please contact the Bullhorn support team via the following numbers before proceeding:

US Support | +1 617-478 9126

Int Support | +1 617 478 9131

Submitting a Ticket to Bullhorn for Integration with the Haley Marketing Talent Showcase

1. Log into Bullhorn and click on help on the top right hand side



- Once you are in the Bullhorn resource center select **Tickets**



- Then press the **Create New Ticket** button



- In the subject line enter **“Haley Marketing – marketplace integration request”** and select **next**

A screenshot of the 'New Ticket' form in the Bullhorn system. The page title is 'New Ticket Step 1 of 3'. The main heading is 'Create a Ticket'. Below this is the instruction 'Tell us about the issue you are having. We are ready to help.' The form is divided into sections. The 'Issue Information' section is expanded and contains a 'Product' dropdown menu set to 'Bullhorn ATS/CRM' and a 'Subject' text input field containing 'Haley Marketing – marketplace integration request'. Below the subject field is a 'Subject Example:' section with three bullet points: '- Search is not working ambiguous', '- Candidate search is not working better', and '- Saved queries in candidate search are grayed out best'. At the bottom of the form, there is a note: 'You will be able to enter a more detailed description later.' and two buttons: 'Cancel' and 'Next'.

5. Select **next** again

Step 2 of 3

Subject: Haley Marketing - marketplace integration request

View Related Knowledge Base Articles

There may be an immediate solution to your issue in one of these articles:

- Glossary of Bullhorn Terms
Summary: Legacy Answer ID 1548
Article Type: Overview
Updated: Mon Jun 10 15:07:49 GMT 2013
- Understanding Bullhorn Data and Entities
Article Type: Overview
Updated: Mon Jul 29 15:40:00 GMT 2013
- Understanding Bullhorn Marketplace
Article Type: Overview
Updated: Wed Jul 24 17:46:31 GMT 2013
- MaxHire to Bullhorn "Cheat Sheet"
Article Type: Overview
Updated: Tue Nov 12 14:28:57 GMT 2013
- Paid Job Boards Available through Universal Search
Summary: Legacy Answer ID 1538
Article Type: Download
Updated: Thu Jun 06 20:01:25 GMT 2013

Cancel Previous **Next**

6. On the final screen select the field values as: **Marketplace > Other > Medium** and choose **Submit**.

New Ticket
Step 3 of 3

Whether you have an urgent problem or a simple question, we're here to help. Use the form below to submit a ticket to our technical support team.

Product Family Bullhorn ATS/CRM
Category Level 1 Marketplace
Category Level 2 Other
Severity Medium

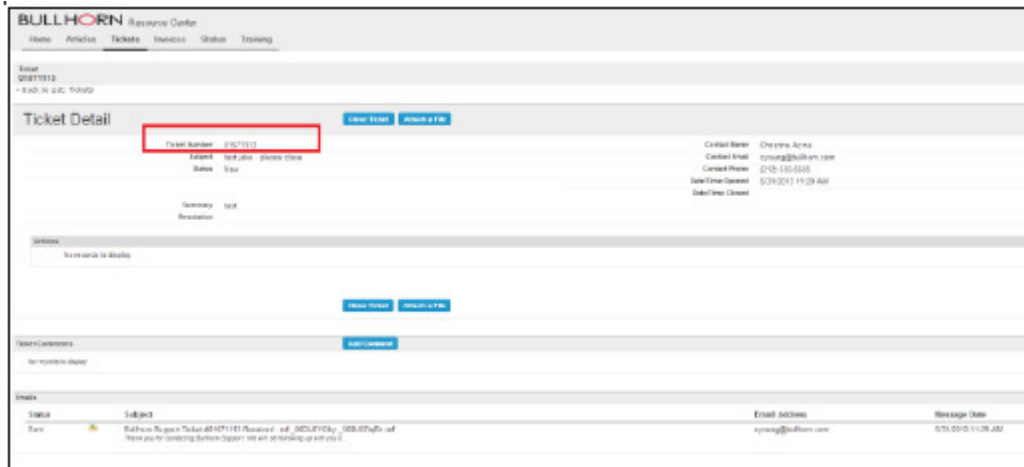
Description Information

Subject Haley Marketing - marketplace integration request
Description Please provide marketplace partner Haley Marketing with the details they need.

What are you trying to accomplish?
(as this worked before? If so, what has changed since it last worked?)
What are the steps you are taking?
Are other users affected? Does it happen on different PC's/locations (home, other offices)?
Is there an error message? What is the error message?

Submit Submit & Attach Cancel

7. You will receive a ticket confirmation ID and the integration process will begin.



Typically, the next correspondence you receive will outline the setup that has been completed by Bullhorn and confirm that Haley Marketing has been given access to your Bullhorn database.

Once your project manager has this information, the Integration will be configured and candidate data will begin to flow into the Talent Showcase. At this time, it is recommended that you perform a complete run through of the client experience so you are familiar with the process.

If you have any questions from this point forward, please contact Haley Marketing via <http://helpme.haleymarketing.com>.